

## Did you know?

Cracked heat exchangers can allow Carbon Monoxide (CO) to enter your home. CO is a colorless, odorless gas that can be fatal if not detected early.

All service technicians with LMWilson Heating & Air are EPA certified to environmentally friendly handle refrigerants (Freon).



wisetack



synchrony



LM Wilson Heating & Air

1753 East Webb Avenue

336-226-2685

www.lmwilson.com

QUALITY IS OUR ATTITUDE



## Peak Performance Maintenance Agreement Plans



## What Our Customers Think

L.M. Wilson Heating & Air knows that our satisfied customers of over 30 years have been and will continue to be the secret to our success.



"We are so glad that we chose L M Wilson. Everyone that came out are so courteous and professional. Thank you so much for everything you did."

-Donnie & Tracy Howell, Graham NC

"Very pleased! The slogan says it all, 'Quality is Our Attitude.'"

-Janet Woody, Burlington, NC

"We have used LMWilson for 25+ years. Always

## **Be a Preferred Customer Always Receive Priority Service Always Get Our Lowest Price**

prompt and thorough. Very professional staff. "

-Karen Thaxton, Burlington, NC

"We have had LMWilson tune up and work on our HVAC for 16 years. They are professional and kind. They have always got us back up and going without trying to push more equipment or services. After making the decision to install a new unit and getting multiple quotes from other sources, we decided on LMWilson after years of mentioned service."

-Christopher Byerly, Burlington, NC

While enrolled in a **Basic Peak Performance Maintenance Plan**, you can expect to receive: **Preferred Customer Status**, which includes:

- Two seasonal maintenance visits per year to ensure your unit is running at maximum performance and efficiency.
- Two year parts and labor warranty on all repairs
- No diagnostic fees during normal business hours when a repair is made.
- Priority service and special discounts (up to 15% discount) on any service repair.
- Preferential emergency service if the need arises.
- Maintain or enhance your current level of comfort.
- Bonus Bucks accrue every year that can be used towards the purchase of a new system installed by LMWilson Heating & Air or accessories for your current system
- Cost is \$199+tax for the first year and discounted renewal price.

## **Our Platinum Plan**

All of the benefits of the Basic plan PLUS

- Pairs with the manufacturer's warranty to give you full coverage of items the manufacturer does not cover, such as Labor, freight, Freon, handling, and any material cost needed to install these parts.
- Exclusive to units installed by LMWilson only and must be purchased within the first year of installation.

\*Prices subject to change without notice

# \$ Bonus Bucks \$

LMWilson Heating & Air's  
PEAK PERFORMANCE MAINTENANCE  
AGREEMENT PROGRAM offers  
monthly drafts!!!

LMWilson's service technicians have developed a *customized 21 point safety and efficiency* inspection that addresses the problems seen most often in this area of North Carolina. The comprehensive service and maintenance agreement we offer to you is designed with your comfort and safety in mind.



## You Can Save Money On Your Utility and Repair Bills!

This comprehensive service is designed to:

- \*Reduce the possibility of an air conditioning or heating breakdown.
- \*Reduce your utility and repair costs.
- \*Offer you discounts on parts.
- \*Maintain or enhance your current level of comfort.

**\$ Preferred Maintenance Customers** earn \$75.00 in **Bonus Bucks** per year for the 1<sup>st</sup> Heat/Cooling Unit at their home (or property) placed in the program and earn an additional \$50.00 in **Bonus Bucks** per year for each additional Heat/Cooling Unit at the same home (or property) placed in the program

**\$ Preferred Maintenance Customers** can use **Bonus Bucks** to purchase new Heating and/or Cooling Equipment from LMWilson Heating & Air on any property owned by the **Preferred Maintenance Customer**.

**\$ Bonus Bucks** stay with the Preferred Customer even if they leave the home where they had the Planned Maintenance work performed and move into another home.

**\$ Bonus Bucks** may be applied in part or in full toward the purchase of new Heating and/or Cooling Equipment purchased from LMWilson Heating & Air for up to 12% of the purchase price, and **Bonus Bucks** do not expire as long as a Maintenance Agreement has been kept up.

**\$ If a Preferred Customer** owns more than one property and has a maintenance plan with LMWilson Heating & Air at the other property, they may accumulate and combine **Bonus Bucks** from each property.

\* Bonus Bucks have No Cash Value. Accrued Bonus Bucks may only be applied to the purchase of New Heating and/or Cooling Equipment purchased from LMWilson Heating & Air. Bonus Bucks are issued to the original Preferred Customer and are Non-Transferable. Bonus Bucks are accrued by residential customers only and are not available for Commercial Planned Maintenance Customers.

See LMWilson Heating & Air for list of Full Benefits & Restrictions.

## Did you know?

- You can schedule your maintenance or service visit online at [www.lmwilson.com](http://www.lmwilson.com)?
- You can renew your maintenance agreement online through your email?
- You can pay your service bills with LMWilson Heating & Air online through your email?
- LMWilson regularly offers financing promotions that can be used in combination with Bonus Bucks, including 0% Financing?
- Dirty return air filters are the primary cause of heating & air failures and that LMWilson Heating & Air offers this changing service complimentary in our Maintenance visit when our customers supply the filters?