

## Did you know?

Cracked heat exchangers can allow Carbon Monoxide (CO) to enter your home. CO is a colorless, odorless gas that can be fatal if not detected early.

All service technicians with LM Wilson Heating & Air are EPA certified to environmentally friendly handle refrigerants



LM Wilson Heating & Air  
1753 East Webb Avenue  
336-226-2685  
www.lmwilson.com

QUALITY IS OUR ATTITUDE



## Peak Performance Maintenance Agreement Plans



## What Our Customers Think

L.M. Wilson Heating & Air knows that our satisfied customers of over 30 years have been and will continue to be the secret to our success.



"We are so glad that we chose L. M. Wilson. Everyone that came out are so courteous and professional. Thank you so much for everything you did."

-Donnie & Tracy Howell, Graham, N.C.

"Very pleased! The slogan says it all, 'Quality is Our Attitude.'"

-Janet Woody, Burlington, N.C.

**\*Be a Preferred Customer\***

**\*Receive Priority Service\***

**\*Get the Lowest Price\***

"We have used LM Wilson for 25+ years. Always prompt and thorough. Very professional staff. "

-Karen Thaxton, Burlington, N.C.

"We have had LM Wilson tune up and work on our HVAC for 16 years. They are professional and kind. They have always got us back up and going without trying to push more equipment or services. After making the decision to install a new unit and getting multiple quotes from other sources, we decided on LM Wilson after years of mentioned service."

-Christopher Byerly, Burlington, N.C.

While enrolled in a **Basic Peak Performance Maintenance Plan**, you can expect to receive: **Preferred Customer Status**, which includes:

- Two seasonal maintenance visits per year to ensure your unit is running at maximum performance and efficiency.
- One year part and labor warranty on all repairs.
- Priority service and special discounts (up to 15% discount) on any service repair.
- Preferential emergency service if the need arises.
- Maintain or enhance your current level of comfort.
- Bonus Bucks accrue every year that can be used towards the purchase of a new system installed by LM Wilson Heating & Air or accessories for your current system.
- Cost is \$199+tax per year and discounted price for additional systems.

### Our Platinum Plan

All of the benefits of the Basic plan PLUS:

- Pairs with the manufacturer's warranty to give you full coverage of items the manufacturer does not cover, such as: Labor, freight, handling, and any material cost needed to install these parts.
- Exclusive to units installed by LM Wilson only and must be purchased within the first year of installation.

\*Prices subject to change without notice

# \$ Bonus Bucks \$

## LM Wilson Heating & Air's PEAK PERFORMANCE MAINTENANCE AGREEMENT PROGRAM offers monthly drafts!!!

LM Wilson's service technicians have developed a **customized and thorough safety and efficiency** inspection that addresses the problems seen most often in this area of North Carolina. The comprehensive service and maintenance agreement we offer to you is designed with your comfort and safety in mind.



### You Can Save Money On Your Utility and Repair Bills!

This comprehensive service is designed to:

- \*Reduce the possibility of an air conditioning or heating breakdown.
- \*Reduce your utility and repair costs.
- \*Offer you discounts on parts.
- \*Maintain or enhance your current level of comfort.
- \*Provide Preferential Emergency Service

**\$ Preferred Maintenance Customers** earn \$75.00 in **Bonus Bucks** per year for the 1<sup>st</sup> Heat/Cooling Unit at their home (or property) placed in the program and earn an additional \$50.00 in **Bonus Bucks** per year for each additional Heat/Cooling Unit at the same home (or property) placed in the program.

**\$ Preferred Maintenance Customers** can use **Bonus Bucks** to purchase new Heating and/or Cooling Equipment from LM Wilson Heating & Air on any property owned by the **Preferred Maintenance Customer**.

**\$ Bonus Bucks** stay with the Preferred Customer even if they leave the home where they had the Planned Maintenance work performed and move into another home.

**\$ Bonus Bucks** may be applied in part or in full toward the purchase of new Rheem Heating and/or Cooling Equipment with 10 Year Parts & Labor Warranty purchased from LM Wilson Heating & Air for up to 10% of the purchase price, and **Bonus Bucks** do not expire as long as a Maintenance Agreement has been kept up.

**\$ If a Preferred Customer** owns more than one property and has a maintenance plan with LM Wilson Heating & Air at the other property, they may accumulate and combine **Bonus Bucks** from each property.

\* Bonus Bucks have No Cash Value. Accrued Bonus Bucks may only be applied to the purchase of New Heating and/or Cooling Equipment purchased from LM Wilson Heating & Air. Bonus Bucks are issued to the original Preferred Customer and are Non-Transferable. Bonus Bucks are accrued by residential customers only and are not available for Commercial Planned Maintenance Customers.

See LM Wilson Heating & Air for list of Full Benefits & Restrictions.

## Did you know?

- You can schedule your maintenance or service visit online at [www.lmwilson.com](http://www.lmwilson.com)?
- You can renew your maintenance agreement online through your email?
- You can pay your service bills with LM Wilson Heating & Air online through your email?
- LM Wilson regularly offers financing promotions that can be used in combination with Bonus Bucks, including 0% Financing?
- Dirty return air filters are the primary cause of heating & air failures and that LM Wilson Heating & Air offers this changing service complimentary in our Maintenance visit when our customers supply the filters?